



The Right Partnership for the Journey

As the healthcare industry continues to evolve and adapt to unpredictable disruptions, the need for a true, collaborative, long-term partner is greater than ever.

For many in the healthcare world, ultrasound has become the first and last modality of choice when caring for their patients. With this increasing reliance on ultrasound, you may be wondering if your ultrasound systems are up to the challenge of this new normal. When ultrasound systems go down, it can negatively impact workflow, delay patient care, and lead to lower

patient satisfaction. Having the right ultrasound partner can provide you with peace of mind and increased confidence in your technology. When looking for a partner, you should consider experience, expertise, reliability, vision, accessibility, and passion.

Commitment to Reliability, Quality, and Service

We understand that you are looking for durable and reliable ultrasound systems and a partner who will be there for you when you need them. Our standard five-year warranty backs every system we sell. In addition, based on our Living Technology™ promise, all Mindray ultrasound systems include five-years of software updates to ensure that our customers remain at the cutting-edge of imaging performance excellence throughout the product's life-cycle. Mindray solutions command a powerful return on investment and industry-leading total cost of ownership, so you can have peace of mind knowing we have your back.

As a former customer I was able to experience first-hand how Mindray interacts with their partners. They work to ensure their customer's needs are satisfied and they're totally happy. I joined Mindray to help people and be a part of the cutting-edge technology people are talking about.

- Jason Williams, Mindray Clinical Technology Specialist

Mindray takes pride in providing exceptional support and service throughout our partnership. With a dedicated team of clinical technology specialists, field service engineers, and in-house technical support specialists, we are committed to ensuring your systems are operating smoothly and providing a timely and effective response when necessary. At Mindray, our relationship begins before the sale and grows throughout our journey together, ensuring peace of mind and our deep commitment. Our success is based on your success.

Conveniently Located Within Reach

Mindray North America is established in the United States, with our headquarters in Mahwah, New Jersey, and our Ultrasound Innovation Center in San Jose, California. Our North American ultrasound team members live and work in your community. This means that you can interface with the same person and have a direct, ongoing relationship with the Mindray specialists in your area who will be there for you anytime, either virtually or on-site.

Mindray North America

800 MacArthur Blvd., Mahwah, NJ 07430

Tel: 800.288.2121 Support: 877.913.9663 Fax: 800.926.4275 www.mindray.com

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1. <https://health.usnews.com/health-care/best-hospitals/articles/best-hospitals-honor-roll-and-overview>

A Keen Focus on Healthcare Backed by Experience

With over 30 years of experience, Mindray has deep-seated roots and is solely focused on the healthcare industry. We are a leading global developer, manufacturer, and supplier of medical devices. Today, Mindray products and services can be found in healthcare facilities in over 190 countries and regions, and our ultrasound systems can be found in each of the top 10 hospitals in the United States¹.

This keen focus allows us to partner together and break the boundaries of innovation. In partnership with you and your expertise, we develop integrated solutions that meet your needs. You will never have to worry about where our focus, passion, or interest lies because we live and breathe healthcare, just like you.

A Vision that Fuels Innovation

More than a quarter of Mindray's team members worldwide are research and development (R&D) engineers who explore and develop the most advanced medical technologies. We have eight R&D centers on three continents to ensure global synergy and insightful innovation that can be converted into devices and solutions tailored to local needs, bringing us closer to you. Through our sound, global R&D network, and a huge investment of annual revenues back into R&D, we listen to your clinical requirements and deliver solutions to meet the ever-changing demands of the healthcare landscape.

A Company Built on Passion

Mindray was started in 1991 when our three founders saw an incredible need for accessible healthcare technology solutions in rural and/or underfunded hospitals. They were fueled by the desire to bring life-changing technologies within reach. This philosophy still guides us to this day and is at the core of who we are and everything we do.

At Mindray, your mission is our foundation. You strive to provide patients with the best care possible and rely on outstanding medical devices to confidently provide exceptional care. We were founded on the dream of increasing access to outstanding healthcare by providing accessible, relevant medical devices that exceed clinicians' expectations and needs. Together, we can see something better.

mindray
healthcare within reach